

How does it work?

After you have applied the *community trigger*, we will check that your case meets the criteria:

- 1) Three reports by the same person within six months
or, five reports involving the same location, culprit or problem from more than one individual or group within six months
- 2) Trigger application made in a reasonable time – allowing time for action to have been taken.

You'll be contacted about your application within three days.

If you have been successful in applying the trigger we'll let you know what happens next within seven days, and we aim to let you know the outcome within three weeks.

The community trigger does not replace individual agencies' complaints processes.



The *Community Trigger* process in Somerset includes:

- Avon and Somerset Police
- Mendip District Council
- Safer Somerset Partnership
- Sedgemoor District Council
- Somerset County Council
- Somerset Clinical Commissioning Group
- South Somerset District Council
- Taunton Deane Borough Council
- West Somerset District Council
- Local housing providers including:
 - Aster Communities
 - Curo
 - Jephson Housing Association
 - Knightstone Housing Association
 - Magna Housing Association
 - Solon Housing Association

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against anti-social behaviour



Have you reported

Anti-Social Behaviour?

Feel like
nothing's happening?

Use the
Community Trigger
to make sure

your
voice is heard

What is *anti-social behaviour*?



It can be any behaviour which makes you feel harassed, alarmed or distressed, and can affect anyone, including community groups and businesses.

Graffiti, littering, damage to property, noise, street drinking and people hanging around outside shops or homes causing a nuisance, can all be reported as anti-social behaviour to the council, police or housing providers.

What is *the community trigger*?



The *community trigger* is for you if you feel that no one is dealing with the anti-social behaviour problems you are experiencing.

If you have already reported the problem to the council, police or housing provider, the *community trigger* is a way for you to ask the agencies to review your case. It will make sure we continue to work together to try to solve the problem.

How to use *the community trigger*



It doesn't matter which organisation you have reported the problem to previously, if you want to use the *community trigger* use the details below.

Fill in the online form at:

www.avonandsomerset.police.uk/asbtrigger

Write to:

Anti-Social Behaviour Co-ordinator
(Community Trigger)
Bridgwater Police Centre
Express Park, Bristol Road, Bridgwater,
Somerset TA6 4RR

Call 101

Tell us you want to use the Somerset Community Trigger



I feel intimidated by street drinkers



Rubbish is left in the playground



My shop windows get smashed



Our bins are set on fire



Drunks urinate in my doorway



Car stereos keep me awake



I get graffiti on my wall